Traveling to Yale:

For service to Yale University and the surrounding area vehicles depart John F. Kennedy Airport at least once every 60 minutes from 6:00AM until 11:30PM. Service from La Guardia Airport is also at least once per hour from 6am until 12:00am (midnight). Average waiting time for pickup is 20 to 30 minutes.

Arriving at an airport with Reservations:

1. Collect any checked luggage
2. Follow airport signs to “Ground Transportation” Counter near most Baggage Claim areas
3. Dial 27 from Counter Courtesy Phone to contact our Dispatcher
4. Dispatcher will advise you of waiting time for next van. Please wait inside Terminal at available Counter Seating
5. Driver will collect you from inside terminal - name will be called out from Counter
6. Please board only vans clearly marked “GO Airport Shuttle”.

Arriving at an airport without Reservations:

1. Collect Luggage
2. Follow airport signs to “Ground Transportation” Counter near most Baggage Claim areas
3. Request GO Airport Shuttle Connecticut to your destination from Counter Agent
4. Counter Agent will advise you of waiting time for next van and issue you a Boarding Card
5. Please wait inside Terminal at available Counter Seating
6. Driver will collect you from inside terminal - name will be called out from Counter
7. Please board only vans clearly marked “GO Airport Shuttle”
8. Payments should only be made to the driver by Credit Card or Cash on the van itself.

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